**Sheffcare Limited**

**Volunteer Role Description**

Post Title: Befriender Volunteer

Supported by: Activity Worker

Our values:

Sheffcare is a charity aiming for everyone to have a good day every day through:

* Kindness
* Dignity
* Respect
* Independence &
* Choices

Purpose of the Role:

To support Sheffcare staff in helping to reduce feelings of isolation and loneliness that can occur for those living within a care setting and to encourage all residents to remain active and social.

**Tasks and Activities**

1. To visit older people who may be experiencing loneliness and to offer them both support and companionship.
2. To establish and build befriending relationships with residents.
3. To encourage the residents to attend activities or other social events organised by the care home.

**Person Specification**

We are looking for people who are passionate about helping people in care homes to stay social.

We would like to hear from you if you:

* Share our values
* Are compassionate and keen to provide a high standard of service.
* Have excellent listening and communication skills.
* Have the ability to adapt your approach to communicate with people who may have different communication needs (e.g., due to Dementia, hearing loss).
* Have an understanding of the importance of following policies, procedures and guidance.